



### Magnet is Excellence in our Relationships

- The I CARE values guide our relationships with patients, coworkers and our community.
- Leaders are accessible and provide the resources to accomplish our personal, departmental and organizational goals.
- Interprofessional collaboration is encouraged and expected.

### Magnet is Excellence in our Patient Care

- Patients and families are the center of everything that we do.
- New knowledge and innovation is evidence-based and encouraged at every level in our organization.
- We are all committed to providing competent, consistent and excellent patient care.
- The patient's goals are incorporated into their care, and the interprofessional team is aware of these goals.

### Magnet is Excellence in the Outcomes of our Work and Care

- We incorporate best practices and professional standards in our patient care and service, and monitor the results.
- We partner with the patient, family and interprofessional team members to achieve safety, quality, knowledge, efficiency and satisfaction.

### Houston Methodist Sugar Land Hospital I CARE Values

**I**ntegrity – “We are honest and ethical in all we say and do.”

**C**ompassion – “We embrace the whole person and respond to emotional, ethical and spiritual concerns as well as physical needs.”

**A**ccountability – “We hold ourselves accountable for our actions.”

**R**espect – “We treat every individual as a person of worth, dignity and value.”

**E**xcellence – “We strive to be the best at what we do and a model for others to emulate.”

### Houston Methodist Sugar Land Hospital Vision

Houston Methodist Sugar Land Hospital is the premier hospital in the Fort Bend community that provides exemplary care through the loving hands and hearts of top quality physicians and staff. We promise to cultivate a safe, spiritual and healing environment.

### Houston Methodist Sugar Land Hospital Mission

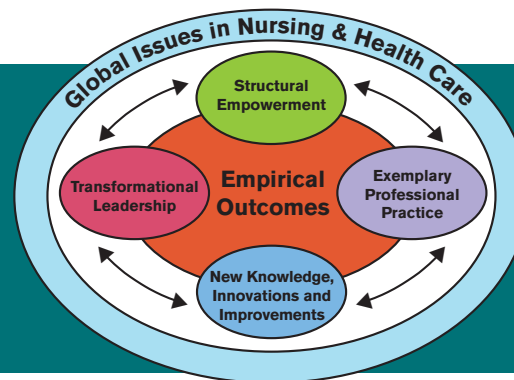
To provide high-quality, cost-effective health care that provides for the comfort of our patients, and delivers the best value to the community and people we serve in a spiritual environment of caring.

For more information, contact your unit or department Magnet Champion.



# JOURNEY TO MAGNET EXCELLENCE





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## VISION FOR MAGNET ORGANIZATIONS

### What is Magnet?

The Magnet Recognition Program<sup>®</sup> recognizes health care organizations for quality patient care, nursing excellence, interprofessional collaboration and innovations in professional nursing practice. Consumers rely on Magnet designation as the ultimate credential for high quality nursing. Developed by American Nurses Credentialing Center, Magnet is the leading source of successful nursing practices and strategies worldwide.

### Benefits of Magnet Designation

- Improve patient care, safety and satisfaction
- Foster a collaborative culture
- Attract and retain top talent
- Advance nursing and interprofessional standards of practice
- Grow our business and financial success



#### Transformational Leadership

Transformational leaders stimulate and inspire followers to achieve extraordinary outcomes and develop their own leadership capacity. Transformational leaders respond to needs, empower followers and align objectives with the organization's mission, vision, values and goals.



#### Structural Empowerment

Magnet environments are flexible and decentralized. Decision-making takes place through shared governance structures and processes that address standards of practice and opportunities for improvement. Strong partnerships exist with the community. Professional development is supported.



#### Exemplary Professional Practice

The highest quality of care is provided across all settings. The Professional Practice Model and Patient Care Delivery System (Patient & Family Centered Care) illustrate the care provided. Care is effective, efficient, safe and collaborative, yielding high-quality patient outcomes.



#### New Knowledge, Innovation and Improvements

Evidence-based practice and research is integrated into clinical and operational processes. Establish new ways of achieving high-quality, effective and efficient care.



#### Empirical Outcomes

Outcomes related to the patient, the workforce, organization and consumer are monitored and compared to national benchmarks. Magnet organizations consistently ask "What difference have we made?"