

# HMSL STRATEGIC PLAN 2022-2024

PERFORMANCE EXCELLENCE: EVERYBODY, EVERY DAY

2023



## BREAKTHROUGH OBJECTIVE 1

### GROWTH

Meet the growing demand for health care services and be the provider of choice for specialty care.

- **TLIP 1:** Re-design the oncology process to provide seamless and timely access



## BREAKTHROUGH OBJECTIVE 2

### EFFICIENCY & EFFECTIVENESS

Ensure our patients are cared for effectively, efficiently and compassionately from admission to discharge.

- **TLIP 2:** Design and implement a comprehensive ED Admission strategy



## BREAKTHROUGH OBJECTIVE 3

### WORKPLACE OF CHOICE

Be unparalleled in caring for, equipping and developing our people.

- **TLIP 3:** Create a work environment that empowers personal and professional growth
- **TLIP 4:** Equip our leaders to develop and lead high performing teams

TLIP – Top Level Improvement Priority

OUR VISION: UNPARALLELED SAFETY, QUALITY, SERVICE AND INNOVATION

